

Consultation questionnaire

How to give your comments

The consultation period runs until 8 March 2010.

Your comments on our proposals are important to us. We have listened to local people whilst planning these options and we will continue to do so throughout the consultation. Please take the opportunity to let us have your comments.

To make your views known you can:

- complete this questionnaire and post it to:

Freepost RSAE RCET ATJY
Health for north east London
Harrow
HA1 2QG

- fill in the same questionnaire on our website: www.healthfornel.nhs.uk
- write a letter and post it to us at the freepost address above or fax it to us on: **0808 238 5417**
- call us free on: **0808 238 5416**
- email: healthfornel@ipsos.com

Your comments go direct to our independent assessors, Ipsos MORI.

If you want to find out more before replying you can take a look at our website or come and talk to local clinicians and NHS staff running a roadshow or meeting. You can find details of dates and venues on our website www.healthfornel.nhs.uk or call us free on **0808 238 5416**

All comments and questionnaires must be received by 8 March 2010.

Health for north east London is keen to receive your feedback on the proposals and we invite you to complete the following questions. Please feel free to answer any or all of the questions. We would also be interested in any other comments you want to make.

Confidentiality

Responses from individuals will be shared with the consulting joint committee of primary care trusts to enable them to consider your views fully, but will otherwise be kept confidential. Your name will be kept confidential and will not be disclosed except as may be required by law.

Your response to the consultation

Please bear in mind this is a consultation not a 'vote'. The joint committee of primary care trusts in north east London will take responses to the consultation into account along with a range of other information such as the views of the clinical working groups, council scrutiny committees and technical assessments of the effect of the changes on groups most affected by the proposals, on travel times and on the environment. The joint committee will be interested in the overall responses to the tick box questions and your reasons for supporting or opposing a proposal



Complex care on fewer sites

Clinicians have told us there is a shortage of highly qualified specialists and we are not using their skills effectively. This means we are not providing the most efficient, safest, and highest-quality service possible.

For each of the following statements please tick ✓ the ONE box that most closely reflects your view and then tell us why you chose that answer:

Q1 To what extent do you agree or disagree that complex vascular surgery in north east London should only be performed at The Royal London Hospital and Queen’s Hospital?

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Don’t know

Why are you not asking about each hospital separately?

Our clinicians have told us that the service needs to be located with other specialist services such as a hyper-acute stroke centre and be accessible to everyone in north east London. However, if you don’t agree, please let us know why in **Q1b**.

Q1b Please tell us why you agreed or disagreed with the statement in Q1.

Please answer in the box below.



Q2 To what extent do you agree or disagree that all surgery on children in north east London UNDER two years of age should only be performed at The Royal London Hospital?

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Don’t know

Q2b Please tell us why you agreed or disagreed with the statement in Q2.

Please answer in the box below.



Q3 To what extent do you agree or disagree that all urgent surgery and all complex surgery in north east London on children between the ages of two and 15 should only be performed at The Royal London Hospital and Queen's Hospital?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

Q3b Please tell us why you agreed or disagreed with the statement in Q3.

Please answer in the box below.

Q4 To what extent do you agree or disagree that care for children who are likely to need to stay in hospital more than a day or two, should be concentrated in specialist units at The Royal London Hospital and Queen's Hospital?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

Q4b Please tell us why you agreed or disagreed with the statement in Q4.

Please answer in the box below.

Q5 To what extent do you agree or disagree that The Royal London Hospital and Queen's Hospital should become the two major acute hospitals in north east London?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

Q5b Please tell us why you agreed or disagreed with the statement in Q5.

Please answer in the box below.

Separating planned operations from emergency care

Clinicians have told us that there are too many hospitals carrying out relatively simple procedures. They believe that concentrating services onto fewer sites would be more economical and better for patients.

For the following statement please tick ✓ the ONE box that most closely reflects your view and then tell us why you chose that answer:

Q6 To what extent do you agree or disagree that planned surgery in north east London should be separated from emergency surgery?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

Q6b Please tell us why you agreed or disagreed with the statement in Q6.

Please answer in the box below.

+ Improving emergency, critical and maternity care

Our clinical advisors have said that maternity delivery services and accident and emergency departments could be better. They think we need to improve facilities for the assessment and treatment of children and reduce the number of maternity delivery units and accident and emergency departments from six to five.

For each of the following statements please tick ✓ the ONE box that most closely reflects your view and then tell us why you chose that answer:

Q7 To what extent do you agree or disagree that children should be assessed and treated in separate facilities developed alongside each accident and emergency department?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

Q7b Please tell us why you agreed or disagreed with the statement in Q7.

Please answer in the box below.

Q8 To what extent do you agree or disagree that the NHS can provide better, safer care with five rather than six hospitals providing A&E, critical care and maternity delivery services?

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Don't know

Why are you not asking about accident and emergency, critical care and maternity in separate questions?

Our clinicians have told us it would be unsafe to split these services onto different sites. However, if you don't agree, please let us know why in **Q8b**.

Q8b If you agree with having five hospitals for accident and emergency, critical care and maternity delivery services tell us why. If you don't agree, tell us how many you think we need for north east London and why.

Please answer in the box below.

Q9 If we do decide to have five rather than six hospitals with accident and emergency, critical care and maternity delivery services, to what extent do you agree or disagree that these services should be moved from King George Hospital?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

Q9b If you agree with the transfer of accident and emergency, critical care and maternity delivery services from King George Hospital, please tell us why. If you don't agree tell us what you think we should do and why.

Please answer in the box below.

Q10 If in future there are no maternity services at King George Hospital and the delivery of your baby was assessed as 'low risk', where would you prefer to have your baby?

- Home
- Midwife-led birthing unit in the community
- Midwife-led birthing unit based at Homerton Hospital, Newham Hospital, Queen's Hospital, The Royal London Hospital or Whipps Cross Hospital
- Doctor-led maternity service based at one of the above hospitals
- Don't know
- Other (Please write in box below)

+ The vision for King George Hospital

Our clinical advisors believe that the local community around King George Hospital would be better served by using the A&E, critical care and maternity delivery services at neighbouring hospitals. The advisors think that King George Hospital should concentrate on improving its urgent care, community services, planned operations, antenatal and postnatal care and rehabilitation services.

For each of the following proposals please tick ✓ the ONE box that most closely reflects your view and then tell us why you chose that answer:

Q11 If King George Hospital's A&E, critical care and maternity delivery services transfer to neighbouring hospitals, to what extent do you agree or disagree that the NHS should make the following changes:

11a Move all uncomplicated planned surgery from Queen's Hospital to King George Hospital?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

11b Move some of the kidney dialysis machines from The Royal London Hospital to King George Hospital?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

11c Develop a specialist children's centre at King George Hospital to provide neuro-developmental assessments, child protection, specialist therapy services for children with disabilities and Child and Adolescent Mental Health Services?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

This would involve relocating services from Kenwood Child Development Centre and Child and Adolescent Mental Health Services from Loxford Hall.

11d Enhance services for adults and older people at King George Hospital by improving existing nursing support and minor surgery, developing a rapid access to specialist assessments service and transferring facilities such as rehabilitation beds from Heronwood and Galleon in Wanstead?

- | | |
|---|--|
| <input type="checkbox"/> Agree strongly | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Disagree strongly |
| <input type="checkbox"/> Neither agree nor disagree | <input type="checkbox"/> Don't know |

Q12 Please tell us why you agreed or disagreed with any of the statements in Q11.

Please answer in the box below.

Q13 Are there any other services you think should be provided at King George Hospital? Please tell us what these are and why you think they should be provided.

Please answer in the box below.

Personal information

We would be grateful if you could give us some information about yourself as it will enable us to check we have received responses from a representative group of people, and identify trends. We will take all consultation responses fully into account when making decisions, regardless of whether you provide your personal details.

QA If you would like us to send you a short summary of the decisions when they have been made, please tell us your name and address in the box below:

QB Are you:

PLEASE TICK ✓ ONE BOX ONLY

- providing your own response
- submitting your response on behalf of an organisation (If so, go to QL)

QC How old are you?

PLEASE TICK ✓ ONE BOX ONLY

- | | |
|--|-------------------------------------|
| <input type="checkbox"/> Under 25 | <input type="checkbox"/> 25–34 |
| <input type="checkbox"/> 35–44 | <input type="checkbox"/> 45–54 |
| <input type="checkbox"/> 55–64 | <input type="checkbox"/> 65 or over |
| <input type="checkbox"/> Prefer not to say | |

QD Your sex?

PLEASE TICK ✓ ONE BOX ONLY

- Male
- Female
- Prefer not to say

QE Which ethnic group do you consider yourself to belong to?

PLEASE TICK ✓ ONE BOX ONLY

- | | |
|--|---|
| <input type="checkbox"/> White | <input type="checkbox"/> Mixed |
| <input type="checkbox"/> Asian or Asian British | <input type="checkbox"/> Black or black British |
| <input type="checkbox"/> Chinese | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other (please write in box below) | |

QF Do you consider yourself to have a disability? By disability, we mean “physical or mental impairment which has a substantial and long-term adverse effect on your ability to carry out normal day-to-day activities” (Disability Discrimination Act, 2005).

PLEASE TICK ✓ ONE BOX ONLY

- Yes
- No
- Prefer not to say

QG Do you have children, or care for children under the age of 16?

PLEASE TICK ✓ ONE BOX ONLY

- Yes
- No
- Prefer not to say

QH Please give your full home postcode below. This will be used to assess whether we are receiving responses from across the whole of north east London.

Please answer in the box below.

QI Are you employed by the NHS?

PLEASE TICK ✓ ONE BOX ONLY

- Yes
- No

QJ If you were at home, what is the hospital you would most likely go to for urgent care?

PLEASE TICK ✓ ONE BOX ONLY

- Homerton Hospital
- King George Hospital
- Newham Hospital
- Queen's Hospital
- The Royal London
- Whipps Cross Hospital
- None

QK When did you last visit one of the hospitals in question QJ?

PLEASE TICK ✓ ONE BOX ONLY

- In the last year
- More than a year ago
- Never

Please post your completed questionnaire to the address below. No postage stamp is required.

**Freepost RSAE RCET ATJY
Health for north east London
Harrow
HA1 2QG**

Details of your organisation

ONLY complete the following section if you are responding on behalf of an organisation – please be as detailed as you can. So, for instance, if you are responding on behalf of a group or department, please say the name of the group.

Please note that our policy is to publish organisation responses to consultations on our website.

QL What is the name of the organisation on whose behalf you are responding?

Please answer in the box below.

QM Please tell us who the organisation represents and, where applicable, how you gathered and summarised the views of members:

Please answer in the box below.